#### **How to Use This Resource**

ASHA Approved CE Providers plan, conduct, evaluate, and continuously improve their continuing education (CE) program using the requirements established by the ASHA Continuing Education Board (CEB). There are many steps involved in maintaining an effective CE Program. Some may happen well before the course start date, while others will happen as the course date approaches. Some tasks may be so "automatic" that you don't realize they are part of the planning process.

To be a successful ASHA CE Provider, it is important to have a documented process that outlines the tasks involved in maintaining an ongoing CE Program, when they will occur, and who is responsible for ensuring each task is completed. This worksheet is designed to help you determine your process and may be used in the future as part of your CE program documentation. It is broken down into three sections:

• Ongoing CE Program Processes

• Course Reporting and Post-Course Procedures

Course Planning Procedures

**NOTE**: Once you enter your information, please save and upload this file into Item 2-1 in the online application. There are questions throughout the application related to programs, course planning, and participant reporting. You can use your responses here to complete those items.

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#### **Section 1: Ongoing CE Program Process**

These tasks address your overall CE program, organizational structure, and overarching responsibilities. Some tasks are administrative, while others address ongoing implementation of the ASHA CEB Requirements and provision of quality CE. They may occur **annually, quarterly, or more frequently**, depending on needs.

Task		Date	Title of Responsible	Related Resources
		Completed	Individual	(Control or Command+ Click to open in new window)
	Review organizational chart and CE unit staffing.			
	Review CE course budget.			
	Review organization's CE policies; update as needed.			
	Review and update Course Planning Procedures.			
	Review and update Course Reporting Procedures.			
	Review and update Post-Course Procedures.			
	Incorporate changes in CEB requirements, policies, etc. into review process.			
	Review CE administrator qualifications.			CEA job description
	Review CE content consultant qualifications, if appropriate.			Content consultant job description



## **Section 2: Course Planning Procedures**

These tasks support the development of high-quality CE programming. Some are specific to ASHA CEB Requirements (for example, identifying both financial and non-financial relevant relationships). Others reflect adult learning principles and quality instructional design. The tasks below are listed in a generally sequential order, but you may find that you follow a slightly different process and are free to make edits, add or delete tasks, or change the order of tasks.

You may want to consider a course start date (hypothetical or real) and work backwards from that date to determine accurate timelines. The timing of each task in this list should be in terms of the number of months, weeks, or days ahead of the course start date.

Course start date:				
Task		Date Completed	Title of Responsible Individual	Related Resources (Control or Command+ Click to open in new window)
	Identify the learning needs of target audience.			
	Determine learning outcomes based on identified needs.			Creating Learning Outcomes
	Manage financial and in- kind support, exhibits, and advertising.			Course Financial and In-Kind Support Disclosure  Exhibits & Advertising
	Propose planning staff and instructor(s).			
	Conduct <b>initial</b> identification, review, and resolution of course planner and instructional personnel relevant financial and nonfinancial relationships.			Instructional Personnel/Planner Disclosure
	Make final selection of planners and instructor(s). Can only take place after reviewing and resolving conflicts of interest.			
	Establish content and instructional methodology.			
	Identify and select appropriate and accessible facilities or online platform(s), as applicable.			



Task		Date	Title of Responsible	Related Resources
		Completed	Individual	(Control or Command+ Click to open in new window)
	Determine learning resources needed to accomplish the learning outcomes.			
	Establish satisfactory completion requirements for course.			
	Establish attendance documentation method.			
	Determine learning assessment procedures.			
	Develop course evaluation procedures.			
	Develop time-ordered agenda.			
	Calculate number of ASHA CEUs.			Calculate ASHA CEU Amounts
	Determine if partial credit will be allowed and establish criteria.			
	Provide required disclosures to learners prior to conducting course.			Disclosing to Learners
	Produce promotional materials according to CEB requirements (to include required disclosures).			Promotional Materials Guidance
	Account for special needs requests.			
	Register course in the Course Registration and Reporting Portal. This must be done at least:			CE Provider Portal User Guide
	<ul> <li>15 days before the start date of a new course.</li> <li>3 days before an additional offering of an existing course.</li> <li>30 days before the start date of a</li> </ul>			Registration Deadlines
	new cooperative course.			
	Check with instructor(s) prior to course delivery to ask if there have been changes in relevant			
	relationships since the initial disclosure. Review, resolve and update instructional personnel disclosure statements, as needed.			



## **Section 3: Course Reporting and Post-Course Procedures**

Once a course is completed, the Provider must have a process in place to verify learner attendance and report those who met satisfactory completion requirements and wish to earn ASHA CEUs. These tasks are important aspects of customer service because if they are not completed correctly or on time, your learners may not get the ASHA CEUs they expected. You have 45 days after the course to report participants to ASHA CE, but you may do so earlier, if you have clearly communicated deadlines to learners, and you are sure you have everyone included in your reporting.

After you submit participants to ASHA CE, we reconcile that reporting with our member database to ensure that we are awarding ASHA CEUs to the correct people. We will send you a course roster of the participants you reported, corrected with any information from our database. It is your responsibility to check rosters for accuracy and tell us of any corrections that need to be made by the date indicated on the roster.

Additional tasks that should occur after a course end include providing the instructor(s) with feedback and evaluating course data. This information will allow you to make changes to the course and use the data as part of your needs assessment for future courses.

You may want to consider a course end date (hypothetical or real) and work from that date to determine accurate timelines. The timing of each task in this list should be in terms of the **number of months**, **weeks**, **or days after the course ends**.

#### Course end date:

Task		Date Completed	Title of Responsible Individual	Related Resources (Control or Command+ Click to open in new window)
	Verify attendance and satisfactory completion for those requesting ASHA CEUs.			
	Prepare course reporting (Excel spreadsheet, .csv file, etc.).			Reporting Options
	Submit reporting within deadlines (no more than 45 days after the course end date for most reporting).			Reporting Deadlines
	Review course roster from CE Registry once received.			Reporting and Rosters
	Maintain course participation records for 2 years.			
	Provide instructor(s) with feedback on performance.			
	Analyze course evaluation data.			

